



Suntago Water World
ul. Nowy Świat 1, 96-300 Węrcza

„Global Parks Poland” Sp. z o. o.
ul. Fosa 41/11, 02-768 Warszawa

Kapitał zakładowy 1 000 000 PLN
Rejestr przedsiębiorców, Sąd Rejonowy
dla m.st. Warszawy, XIII Wydział Gospodarczy KRS

NIP 701-019-21-28
REGON 141926930
KRS 0000335329

* as of 12.10.2026, the zones at Suntago have been renamed: Jamango to Jungle FUN and Relax to Tropical SPA 16+; accordingly, any references to the above zones (Jamango, Relax) in these Rules apply to the Jungle FUN and Tropical SPA 16+ zones

RULES OF THE SUNTAGO 6TH BIRTHDAY PROMOTION

1. General provisions

- 1.1. These rules (the “**Rules**”) set out the terms and conditions of the promotional sale of entry tickets to Suntago Park Wodny (“**Suntago**”), managed by „Global Parks Poland” Sp. z o. o. with its registered office in Warsaw, which is also the organiser of the promotion run under the name “Suntago 6th Birthday” (the “**Promotion**”).
- 1.2. The terms of the Promotion are set out exclusively in these Rules. Advertising materials are for information purposes only.
- 1.3. Tickets and services are sold under the Promotion in accordance with the relevant rules of the Organiser available on the Organiser’s website www.parkofpoland.com (the “**Website**”), subject to any different provisions of these Rules.

2. Terms of participation in the Promotion

- 2.1. A participant in the Promotion may be a natural person with full legal capacity, or a person with limited legal capacity acting with the consent of their legal guardian, who purchases a ticket or service via the Website (the “**Participant**”).
- 2.2. By taking part in the Promotion, the Participant accepts the terms of the Promotion set out in these Rules.
- 2.3. Participation in the Promotion is voluntary, and the Promotion is conducted in the territory of the Republic of Poland.
- 2.4. Tickets and services may be purchased under the Promotion only via the Website, i.e. the Organiser’s website www.parkofpoland.com. The Promotion does not apply to tickets or services sold at the Suntago ticket desks or in any other way.
- 2.5. To take advantage of the Promotion, after selecting tickets or services and adding them to the basket, go to the “*Have a promo code?*” (“*Masz kod promocyjny*”) field and enter the code **URODZINY**, then accept the required rules and complete the order.
- 2.6. The use of Suntago annual passes is governed by the Annual Pass Rules made available on the Website and at the Suntago ticket desks.

3. Subject of the Promotion

The Promotion allows the Participant to purchase, during the Promotion Period:

- 3.1. Suntago entry tickets, except for the “Child (up to 90 cm)” ticket and package offers provided by the Organiser, for a specific day, purchased between 20 February 2026 and 26 February 2026 from the Ticket Pool available at the given time **at the following discount off the regular price in the current price list:**



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- (a) 15% for tickets for February 2026,
 - (b) 25% for tickets for March 2026,
 - (c) 50% for tickets for April, May and June 2026,
 - (d) 25% for tickets for July and August 2026,
 - (e) 60% for tickets for September, October and November 2026,
 - (f) 50% for tickets for December 2026.
- 3.2. Any SPA treatment and Cabana bed reservation at a 30% discount, in accordance with the offer available during the Promotion Period, for a specific day between 21 February and 31 December 2026.
- 3.3. Any Suntago annual pass from Suntago's current offer at a 15% discount off the regular price in the current price list.

4. Promotion Period and other terms

- 4.1. The Promotion, i.e. the possibility of making a purchase, is valid from 00:00 on 20 February 2026 until 23:59 on 26 February 2026 (the **"Promotion Period"**).
- 4.2. The following limits apply to the Promotion:
- 4.2.1. a pool of tickets totalling 80,000 (eighty thousand), regardless of the type or kind of entry ticket, excluding "Child (up to 90 cm)" tickets (the **"Ticket Pool"**).
- 4.3. When making a purchase under the Promotion, the Participant must select the day on which the entry ticket will be valid and/or the day of the SPA service and/or Cabana bed, only within the period from 21 February 2026 to 31 December 2026. The entry day may be changed later, but this will require an additional payment on the terms set out in point 4.4.
- 4.4. After purchasing Suntago entry tickets covered by the Promotion, the Participant may change the date of their use or the type of ticket on the terms described in Chapter VII points 1 and 2 of the Rules for the Online Sale of Tickets, subject to the following:
- 4.4.1 in order to effectively change: (i) the date of use of the ticket, or (ii) the type of ticket, the Participant must in each case pay the difference between the price of the Suntago entry ticket or service according to the price list in force on the day of the change and the price of the Suntago entry ticket purchased under the Promotion; and
 - 4.4.2 in order to effectively make the change, the Participant must pay an additional administrative fee of PLN 12 per ticket, as stated in the price list in force on the day of the change.
- 4.5. Changing the date of use of an entry ticket covered by the Promotion within the period from 21 February 2026 to 31 December 2026 requires an additional payment on the terms set out in point 4.4. The Participant is also entitled to a refund in the form of a value voucher entitling them to the cashless purchase of products or services offered at Suntago, after paying an additional fee of PLN 12 per ticket.
- 4.6. In accordance with Chapter VII point 3 of the Rules for the Online Sale of Entry Tickets available on the Website and Article 38(12) of the Polish Consumer Rights Act of 30 May 2014, the Organiser informs that, with regard to Suntago entry tickets and other services covered by the Promotion and



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purchased via the Website entitling the holder to use them on a contractually specified date, the consumer does not have the right to withdraw from a contract concluded in this way.

- 4.7. After purchasing an SPA service or Cabana bed covered by the Promotion, the Participant may not change the date of the service, but is entitled to a refund in the form of a value voucher entitling them to the cashless purchase of products or services offered at Suntago, after paying an additional fee of PLN 12 per service.
- 4.8. After purchasing a Suntago annual pass, the Participant has the right to withdraw in accordance with the rules set out in the Suntago Annual Pass Rules, which can be found on the Website.

5. Other reservations and exclusions

- 5.1. Under the Promotion, one Participant may purchase at one time (i.e. in a single transaction, with no limit on the number of transactions):
 - 5.1.1. a maximum of 16 Suntago entry tickets, or
 - 5.1.2. a maximum of 16 SPA services, or
 - 5.1.3. a maximum of 16 Suntago annual passes.
- 5.2. Entry tickets, SPA services and annual passes may be combined, provided that one Participant may not purchase more than 16 products of a given type in the basket at one time.
- 5.3. Purchasing tickets for the purpose of resale is prohibited.
- 5.4. The Promotion does not apply to Suntago Bus tickets, accommodation at Suntago Village or any other services offered at Suntago that are not expressly listed in the Rules.
- 5.5. The Promotion does not cover purchases of tickets or services by organised groups.
- 5.6. Tickets and services cannot be exchanged for cash and do not entitle the holder to any services at Suntago other than those specified in the Rules.
- 5.7. The Promotion cannot be combined with other offers, discounts or promotions offered by the Organiser.

6. Complaints

- 6.1. Any questions and complaints relating to the Promotion should be sent by e-mail to kontakt@parkofpoland.com.
- 6.2. A complaint should contain data enabling the Participant to be identified (name, surname, telephone number or e-mail address provided in the submission) and state the reasons and grounds for the complaint.
- 6.3. Complaints will be considered within 14 days of receipt on the basis of the Rules. The response will be sent to the e-mail address from which the complaint was sent. If the Participant is required by the Organiser to supplement the complaint, the 14-day period runs from the date on which the Participant supplements the complaint.
- 6.4. The Organiser's decision on the complaint is final and not subject to appeal, which does not deprive the Participant of the right to pursue claims under the law.

7. Final provisions

- 7.1. These Rules are available at www.parkofpoland.com in the Rules (Regulaminy) section.



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- 7.2. The other terms of the online sale of tickets and services and other information required by law, including the rules for submitting complaints, are set out in the relevant rules available on the Website, in particular the Rules for the Online Sale of Entry Tickets and the Suntago Annual Pass Rules.
- 7.3. Each Participant is obliged to read and accept the Rules while placing an order covered by the Promotion. Failure to accept the Rules means that the Promotion cannot be used. The Organiser is therefore not liable for the Participant's lack of knowledge of the Rules.