



Suntago Water World
ul. Nowy Świat 1, 96-300 Wřęcza

„Global Parks Poland” Sp. z o. o.
ul. Fosa 41/11, 02-768 Warszawa

Kapitał zakładowy 1 000 000 PLN
Rejestr przedsiębiorców, Sąd Rejonowy
dla m.st. Warszawy, XIII Wydział Gospodarczy KRS

NIP 701-019-21-28
REGON 141926930
KRS 0000335329

* As of 12.10.2026, the names of zones at Suntago have changed: Jamango to Jungle FUN and Relax to Tropical SPA 16+; accordingly, all references to the above zones (Jamango, Relax) in these Rules apply to the **Jungle FUN and Tropical SPA 16+ zones**.

RULES OF THE BLACK WEEKEND AT SUNTAGO PROMOTION

1. GENERAL PROVISIONS

- 1.1. These rules (the “**Rules**”) set out the terms and conditions of the promotional sale of admission tickets to Suntago Water Park (“**Suntago**”) and of certain services provided at Suntago, run under the name “**Black Weekend at Suntago**” (the “**Promotion**”).
- 1.2. The organiser of the Promotion is “**Global Parks Poland**” spółka z ograniczoną odpowiedzialnością (limited liability company) with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warszawa, entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division of the National Court Register, under KRS number 0000335329, NIP (tax ID) 7010192128, REGON 141926930, with share capital of PLN 1,000,000 (the “**Organiser**”).
- 1.3. The terms of the Promotion are set out solely in the Rules, and any information about the Promotion contained in advertising materials is for information purposes only.
- 1.4. Tickets and services are sold under the Promotion in accordance with the relevant Suntago rules, in particular the Rules for the Online Sale of Admission Tickets and the Suntago Annual Pass Rules, available on the Organiser’s website: www.suntago.com (the “**Website**”), subject to any different provisions of these Rules. In particular, tickets and services purchased under the Promotion are subject to the modified provisions of Chapter VII, points 1 and 2 of the Rules for the Online Sale of Admission Tickets concerning changes to the date of the visit to Suntago, the type of admission ticket to Suntago and the scope of entitlements, as described in detail in point 4.4 of the Rules below.

2. CONDITIONS OF PARTICIPATION IN THE PROMOTION

- 2.1. A participant in the Promotion may be a natural person with full legal capacity, or a person with limited legal capacity acting with the consent of their legal guardian, who purchases a ticket or service via the Website (the “**Participant**”), provided that:
 - 2.1.1. the Cabana bed service may be used only in the VIP Zone, which is a designated area within the Relax Zone, open only to persons aged 16 or over who hold a valid ticket to the Relax Zone;
 - 2.1.2. the SPA treatment service may be used only in the Relax Zone, which is open only to persons aged 16 or over who hold a valid ticket to the Relax Zone.
- 2.2. By taking part in the Promotion, the Participant agrees to the terms of the Promotion set out in these Rules.
- 2.3. Participation in the Promotion is voluntary, and the Promotion is conducted in the territory of the Republic of Poland.
- 2.4. Tickets and services can be purchased under the Promotion only via the Website. The Promotion does not apply to tickets or services sold at the Suntago ticket desks or in any other way.

- 2.5. To take advantage of the Promotion, after selecting tickets or services and adding them to the basket, enter the code BLACKWEEKEND in the “I have a discount code” field, accept the required rules and complete the order.
- 2.6. The use of Suntago annual passes is governed by the Suntago Annual Pass Rules, available at the Suntago ticket desks and at www.parkofpoland.com/regulamin.
- 2.7. The use of the Cabana bed service is governed by the rules for Cabana beds, available at the Suntago ticket desks and at www.parkofpoland.com/regulamin.

3. SUBJECT OF THE PROMOTION

- 3.1. The Promotion concerns the possibility for the Participant to purchase, during the Validity Period:
 - 3.1.1. an admission ticket to Suntago for a specific day up to 31 December 2026, from the Ticket Pool available at the time, **with the following discount on the regular price in the current price list:**
 - (a) 30% for tickets for the period from 30 November to 31 December 2025;
 - (b) 25% for tickets for January and February 2026;
 - (c) 50% for tickets for March and April 2026;
 - (d) 40% for tickets for May and June 2026;
 - (e) 30% for tickets for July and August 2026;
 - (f) 60% for tickets for September and October 2026;
 - (g) 30% for tickets for November and December 2026.
 - 3.1.2. the Cabana bed service for a specific day up to 31 December 2026 (maximum 12 per day), from the Cabana Pool available at the time, **with a 50% discount on the regular price in the current price list.**
 - 3.1.3. any Suntago annual pass from Suntago's current offer, from the Suntago Pass Pool available at the time, **with a 10% discount on the regular price in the current price list.**
 - 3.1.4. the SPA treatment service in the Relax Zone, from the SPA Pool available at the time, for a specific day up to 31 December 2026, **with a 30% discount on the regular price in the current price list.**
- 3.2. The Promotion also applies to tickets purchased during the Validity Period for the same day on which the order is placed (e.g. on 28 November 2025 you can buy a ticket for 28 November 2025 and visit the Water Park on the same day).

4. VALIDITY PERIOD OF THE PROMOTION AND KEY CONDITIONS

- 4.1. The Promotion (the possibility of making a purchase) is valid from 27 November 2025 at 20:00 to 1 December 2025 at 23:59 (the “**Validity Period**”), provided that:
 - 4.1.1. for admission tickets to Suntago, no longer than until the ticket pool of 100,000 (one hundred thousand) tickets in total, regardless of the type or kind of admission ticket, is exhausted (the “**Ticket Pool**”);
 - 4.1.2. for the Cabana bed service, no longer than until the service pool of 5,000 (five thousand) units in total is exhausted (the “**Cabana Pool**”);

- 4.1.3. for the SPA treatment service, no longer than until the service pool of 5,000 (five thousand) units in total is exhausted (the “**SPA Pool**”);
- 4.1.4. for Suntago annual passes, no longer than until the pool of Suntago annual passes of 2,000 (two thousand) passes in total, regardless of the type of pass and type of guest, is exhausted (the “**Suntago Pass Pool**”).
- 4.2. When making a purchase under the Promotion, the Participant must select the day for which the admission ticket will be valid, only from the period up to 31 December 2026. A subsequent **change of the admission date is possible but will require an additional payment** under the terms set out in point 4.4.
- 4.3. When making a purchase under the Promotion, the Participant must select the day for which they are booking the Cabana bed or SPA treatment, only from the period up to 31 December 2026. The Participant may use a Cabana bed or SPA treatment purchased under the Promotion only with an admission ticket to Suntago granting entry to the Relax Zone. A subsequent **change of the Cabana bed booking date is possible but will require an additional payment** under the terms set out in point 4.4.
- 4.4. After purchasing an admission ticket to Suntago or the Cabana bed service, the Participant may change the date of use or the type of ticket under the terms described in Chapter VII, points 1 and 2 of the Rules for the Online Sale of Tickets, subject to the following:
 - 4.4.1. for a change of (i) the date of use of the ticket or service or (ii) the type of ticket to take effect, the Participant must **in each case pay an additional amount equal to the difference** between the price of the admission ticket to Suntago or the Cabana service according to the price list in force on the date of the change and the price of the admission ticket to Suntago or the Cabana service (respectively) purchased under the Promotion; and
 - 4.4.2. for the change to take effect, the Participant must pay **an additional fee in accordance with the price list** to cover operating and administrative costs.
- 4.5. For the avoidance of doubt, changing the date of use of an admission ticket to Suntago or the Cabana bed service to a day in the period up to 31 December 2026 also requires an additional payment under the terms set out in point 4.4.
- 4.6. For the avoidance of doubt, the date of an SPA treatment cannot be changed. It is only possible to exchange a purchased SPA treatment for a monetary voucher with a value equal to the purchase price of the SPA treatment under the Promotion.
- 4.7. After purchasing an admission ticket to Suntago or the Cabana bed service/SPA treatment, the Participant may return the admission ticket to Suntago or the Cabana bed service/SPA treatment; in such a case, the Organiser will refund the amount in the form of a monetary voucher entitling the holder to cashless purchases of products or services offered at Suntago.
- 4.8. In accordance with Chapter VII, point 3 of the Rules for the Online Sale of Admission Tickets available on the Website and Article 38(12) of the Act of 30 May 2014 on Consumer Rights (Journal of Laws of 2014, item 827, as amended), the Organiser informs that, with regard to admission tickets to Suntago and the Cabana bed service/SPA treatment purchased via the Website and entitling the holder to use them on a contractually specified date, the consumer does not have the right to withdraw from a contract concluded in this way.

5. OTHER RESERVATIONS AND EXCLUSIONS

- 5.1.** Under the Promotion, one Participant may purchase a maximum of 16 admission tickets to Suntago in a single transaction. Purchasing tickets for the purpose of resale is prohibited.
- 5.2.** Under the Promotion, one Participant may purchase a maximum of 16 Cabana beds in a single transaction. Purchasing the Cabana service for the purpose of resale is prohibited.
- 5.3.** Under the Promotion, one Participant may purchase a maximum of 16 Suntago annual passes in a single transaction.
- 5.4.** The Promotion does not apply to Suntago Bus tickets, accommodation at Suntago Village or any other services offered at Suntago that are not expressly listed in the Rules.
- 5.5.** The Promotion does not cover the purchase of tickets or services by organised groups.
- 5.6.** Tickets and services purchased under the Promotion may not be resold.
- 5.7.** Tickets and services cannot be exchanged for cash and do not entitle the holder to any services at Suntago other than those specified in the Rules.
- 5.8.** The Promotion cannot be combined with other offers, discounts and promotions offered by the Organiser.
- 5.9.** The Organiser reserves the right to refuse entry to Suntago to any person who has breached the Rules, or to refuse to provide services on the basis of tickets or services purchased in breach of these Rules.

6. COMPLAINTS

- 6.1.** Any questions and complaints relating to the Promotion should be submitted by e-mail to kontakt@parkofpoland.com.
- 6.2.** A complaint should contain data enabling the Participant to be identified (first name, surname, telephone number or e-mail address provided in the submission) and state the reasons and grounds for the complaint.
- 6.3.** Complaints will be considered within 14 days of receipt on the basis of the Rules. The response will be sent to the e-mail address from which the complaint was sent. If the Organiser requests that the Participant supplement the complaint, the 14-day period runs from the date on which the Participant supplements it.

7. FINAL PROVISIONS

- 7.1.** These Rules are available at www.parkofpoland.com.
- 7.2.** Other terms and conditions of the online sale of tickets and services and other information required by law, including the rules for submitting complaints, are set out in the relevant rules available on the Website, in particular the Rules for the Online Sale of Admission Tickets and the Suntago Annual Pass Rules.
- 7.3.** Each Participant must read and accept the Rules when placing an order covered by the Promotion. Failure to accept the Rules means that the Participant cannot take advantage of the Promotion.
- 7.4.** The Organiser is not liable if the Participant is not familiar with the Rules.
- 7.5.** Before starting their visit to Suntago and using services at Suntago, the Participant must read and accept the Suntago Water Park General Rules, available at the Suntago ticket



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desks and at www.parkofpoland.com/regulamin. Anyone entering Suntago must comply with these rules during their stay at Suntago.