

Rules for paid Premium Sessions in the Saunaria Zone

General provisions

1. These rules (the **“Rules”**) set out the detailed terms of participation in paid premium sessions (**“Premium Sessions”**) organised in the Saunaria zone (the **“Saunaria Zone”**) at the Suntago Water Park located in Wręcza (the **“Water Park”**).
2. Compliance with these Rules is supervised by the Saunaria Zone staff and the Water Park Personnel, and all persons taking part in Premium Sessions are obliged to strictly follow their instructions.
3. The price of the Water Park entry ticket does not include participation in paid Premium Sessions.
4. In matters not regulated by these Rules, the General Rules of Suntago Water Park apply, available on the website www.suntago.com (the **“Website”**) and at the Water Park ticket desks.

Purchase of Entry Passes

5. Using Premium Sessions requires the purchase of a separate, additionally paid entry pass (the **“Entry Pass”**), in accordance with the current price list available on the Website and in the Saunaria Zone.
6. The Water Park reserves the right to change the above price list. Price list changes apply from the date of their publication on the Website and do not apply to Entry Passes already purchased.
7. Entry Passes for Premium Sessions are sold only at the Saunaria Zone Reception during its opening hours.
8. Payment for a Premium Session is made using the wristband (transponder) assigned on entering the Water Park (the **“Wristband”**), which will be settled when leaving the Water Park in accordance with separate rules available on the Website.
9. A Guest holding one Water Park entry ticket is entitled to purchase no more than one Entry Pass for a specific Premium Session; accordingly, only one Entry Pass for a specific Premium Session can be purchased with one Wristband.



Suntago Water World
ul. Nowy Świat 1, 96-300 Wřęcza

„Global Parks Poland” Sp. z o. o.
ul. Fosa 41/11, 02-768 Warszawa

Kapitał zakładowy 1 000 000 PLN
Rejestr przedsiębiorców, Sąd Rejonowy
dla m.st. Warszawy, XIII Wydział Gospodarczy KRS

NIP 701-019-21-28
REGON 141926930
KRS 0000335329

10. To take part in a Premium Session, you must hold a valid Entry Pass assigned to the session taking place at a specific time.
11. The Entry Pass will primarily be encoded on the Wristband, but may additionally be issued in a physical form to speed up verification of the right of entry to the Premium Session (additional Entry Passes may vary depending on the session – they may be, for example, silicone wristbands in various colours, printed entry tickets, etc.).
12. Purchasing an Entry Pass means that you have read these Rules and the current price list available on the Website and in the Saunaria Zone.
13. Entry Passes cannot be purchased earlier than on the day on which the selected Premium Session takes place. It is not possible to purchase an Entry Pass further in advance.
14. A purchased Entry Pass may be returned no later than one hour (60 minutes) before the scheduled start of the given Premium Session, only at the Saunaria Zone reception.

Entry Pass

15. The Entry Pass is issued only at the Saunaria Zone reception, and its type, form and markings may vary depending on the day, the type of Premium Session and the decision of the Saunaria Zone staff.
16. Only an Entry Pass issued by the Saunaria Zone staff on the given day entitles the holder to take part in a Premium Session.
17. An Entry Pass that has been self-made, copied or altered is invalid and entitles the staff to refuse entry to the Premium Session.
18. The Saunaria Zone staff are entitled to check physical Entry Passes and Guests' Wristbands on which Entry Pass purchase transactions are recorded before the start of the given Premium Session. Only Guests holding a valid Entry Pass are entitled to take part in the given Premium Session.
19. In the case of Entry Passes issued in an additional physical form by the Saunaria Zone reception (other than Wristbands), the staff will collect these Entry Passes from Guests before the start of the Premium Session.



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Schedule and organisation of Premium Sessions

20. The type and frequency of Premium Sessions are set out in the Premium Sessions schedule available on the Website, in the Saunaria Zone and from the Saunaria Zone staff at the reception of that zone.
21. The number of places for a given Premium Session is limited and depends on the type of session and the number of places in the given sauna.
22. Purchasing a Water Park entry ticket does not guarantee the availability of places at a Premium Session at the chosen time.

Rules of participation in a Premium Session

23. **To avoid being late, we recommend arriving no later than 5 minutes before the start of the given Premium Session.**
24. **Once the given Premium Session has started, late Guests will not be able to join the session already in progress.** If the Guest's delay results from causes directly attributable to the Water Park (e.g. a staff error when issuing the Entry Pass), the Water Park reserves the right to consider the situation individually. In all other cases, the purchased Entry Pass does not entitle the holder to take part in another Premium Session, and its cost is non-refundable.
25. Guests may leave the sauna at any time during the session, but **leaving the sauna in which the given Premium Session is taking place means losing the possibility of returning to that session later**, regardless of the reason for leaving (we therefore ask you to remember to use the toilet before taking part in a Premium Session). In such a case, the purchased Entry Pass does not entitle the holder to take part in another Premium Session, and its cost is non-refundable.
26. Within the saunas and in the queue waiting for a session, it is forbidden to reserve, occupy or block places for third parties, in particular by leaving any personal items on them, including towels, bathrobes, headwear, footwear, loungers or other items that may suggest that a place is taken. Any such place is deemed free and available to Guests physically present at the given moment.



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27. Premium Sessions may be attended by persons aged 16 and over, on the terms set out in the General Rules of Suntago Water Park available on the Website and at the Water Park ticket desks. Guests take part in Premium Sessions at their own risk, taking into account their state of health and any contraindications to using saunas.

Changes to the Rules

28. The Water Park reserves the right to amend these Rules for important reasons, in particular such as:
- a. a change in generally applicable laws affecting the content of the Rules,
 - b. technical, technological or organisational changes concerning the Website, sales systems, the Wristband (transponder) system or other ICT systems used at the Water Park,
 - c. technical, modernisation or maintenance changes concerning the saunas, equipment located in the Saunaria Zone or the Water Park infrastructure,
 - d. changes in the scope of services provided or the offer of the Water Park or the Saunaria Zone,
 - e. the need to adapt the Rules to safety requirements, including sanitary and fire safety requirements or Guest safety;
 - f. preventing abuse related to the use of Premium Sessions.
29. Changes to the Rules apply from the date of their publication on the Website and do not apply to Entry Passes purchased before the changes enter into force, which are honoured on the existing terms.

These Rules entered into force on 12.10.2026