



Suntago Water World
ul. Nowy Świat 1, 96-300 Węrcza

„Global Parks Poland” Sp. z o. o.
ul. Fosa 41/11, 02-768 Warszawa

Kapitał zakładowy 1 000 000 PLN
Rejestr przedsiębiorców, Sąd Rejonowy
dla m.st. Warszawy, XIII Wydział Gospodarczy KRS

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SPECIAL TERMS FOR THE PURCHASE OF THE FAMILY PACKAGE

1. This special offer concerns the purchase of a so-called family package (the “**Family Package**”), which consists of the following **in total**:
 - a. 4 (four) full-day admission tickets to Suntago Water Park for the Jungle FUN (formerly Jamango) zone
 - b. for the same day;
 - c. a special voucher worth PLN 100, entitling the holder to cashless purchases of products and services offered at Suntago Water Park under the terms described below (the “**Special Voucher**”);at the following prices:
 - ☐ **PLN 579** for Family Packages for a weekday,
 - ☐ **PLN 679** for Family Packages for weekends and public holidays (which also includes summer holidays, winter school holidays, holiday periods and long weekends).
2. Tickets purchased as part of the Family Package entitle **two adults and two children up to the age of 16** to a full-day stay at Suntago Water Park in the Jungle FUN (formerly Jamango) zone on the same day, selected at the time of purchase.
3. Tickets in a number other than that specified in point 1a above, or tickets without the Special Voucher (package offer), may not be purchased as part of the Family Package.
4. The Family Package is selected by choosing the “Family Package 2+2” option when placing an order at parkofpoland.com. Choosing the “Family Package 2+2” option adds to the order basket the tickets specified in point 1a for the day selected by the purchaser, together with the Special Voucher.
5. The offer is valid from **2 January 2026 until further notice** (the “**Promotion Period**”). The offer may be changed or withdrawn at any time; however, Family Packages purchased before such a change or withdrawal remain valid.
6. The offer is available online only at parkofpoland.com.
7. The offer does not apply to tickets purchased for the same day on which the order is placed (the Family Package can be purchased at the earliest for the day following the day on which the order is placed).
8. The Special Voucher may be used within 12 months of the date of purchase of the Family Package to buy products or services offered at Suntago Water Park, except for admission tickets. The voucher funds will be settled at the tills after the visit to Suntago Water Park, upon presentation of the unique QR code on the Special Voucher. The Special Voucher may, but does not have to, be used during the visit made with the Family Package tickets.
9. Detailed rules for using the Special Voucher are set out in the Rules for the Use of Special Vouchers at Suntago Water Park, which constitute Appendix 1 to these Special Terms for the Purchase of the Family Package.

10. The date for which the tickets purchased as part of the Family Package are valid may be changed only during the Promotion Period (after the end of the Promotion Period, it will not be possible to change the date for which the tickets purchased as part of the Family Package are valid). For the change to take effect, payment of an additional fee totalling PLN 24 to cover operating costs will be required.
11. The date for which the tickets purchased as part of the Family Package are valid may be changed only for all the tickets included in the Family Package, i.e. changing the date of validity of one of the tickets included in the Family Package will automatically change the date of validity of all the other tickets included in the Family Package.
12. Changing the date for which the tickets included in the Family Package are valid requires payment of the difference between the price at which the Family Package was purchased and the price of the Family Package applicable on the date of the change, if the change is to a Family Package for weekends and public holidays or if the prices of Family Packages have changed. The purchaser is not entitled to a refund of the price difference if the price of the Family Package applicable on the date of the change is lower than the price at which the Family Package was purchased.
13. The following are not possible: changing a ticket included in the Family Package to a different type of ticket (e.g. a “full day” ticket to a “4 hours” ticket, or a child ticket to an adult ticket), or changing the scope of entitlements associated with a ticket included in the Family Package (e.g. a ticket to the Jungle FUN (formerly Jamango) zone to a ticket to the Jungle FUN (formerly Jamango) and Tropical SPA 16+ (formerly Relax) zones). However, holders of adult tickets may enter the Tropical SPA 16+ (formerly Relax) and Saunaria zones on the day of their visit to Suntago Water Park upon payment of additional fees in accordance with the current price list.
14. The offer is available only to natural persons who are consumers within the meaning of Article 22¹ of the Polish Civil Code.
15. The offer does not cover tickets for organised groups.
16. The offer cannot be combined with other offers, discounts, promotions or similar campaigns offered at Suntago Water Park, unless the rules of a given promotion or offer expressly provide otherwise.
17. In matters not covered by these Special Terms for the Purchase of the Family Package, the terms and conditions of stay at Suntago Water Park are governed by the rules in force at Suntago Water Park, which are available at: <https://parkofpoland.com/pl/regulaminy>.
18. These Terms came into force on 12.10.2026.

Appendix 1 to the Special Terms for the Purchase of the Family Package

RULES FOR THE USE OF SPECIAL VOUCHERS AT SUNTAGO WATER PARK

1. These Rules for the Use of Special Vouchers at Suntago Water Park (“**Suntago**”) apply to Special Vouchers purchased as part of the Family Package.
2. A Special Voucher is a document bearing a unique QR code (the “**Code**”) and entitles the holder to cashless purchases of products and services offered at Suntago, excluding admission tickets (the “**Services**”), up to the amount limit (value limit) indicated on the document.
3. A Special Voucher may be used within 12 months of the date of purchase of the Family Package. After the Special Voucher expires, the funds assigned to it can no longer be used and will not be refunded.
4. A Special Voucher can only be redeemed during a visit to Suntago.
5. The holder of a Special Voucher may choose the Services they wish to use at Suntago, up to the amount limit (value limit) indicated on the Special Voucher.
6. The amount limit (value limit) of a Special Voucher is expressed in Polish zloty (PLN) and constitutes the maximum value of Services that the holder may redeem with the Special Voucher in accordance with Suntago’s current offer.
7. A Special Voucher may be used multiple times during its validity period until the full amount assigned to it has been used.
8. The holder of a Special Voucher can check the balance available on the Special Voucher at a Suntago till or using the functionality of the website www.parkofpoland.com.
9. A Special Voucher is redeemed on the basis of the Code printed on it. Accordingly, the holder of a Special Voucher must protect the Code and must not share it publicly in any way. A Special Voucher whose amount has been used in full cannot be redeemed again by Suntago. As Special Vouchers are not personalised, Suntago does not verify whether the person using a Special Voucher is entitled to use it and is not liable for the use of a Special Voucher by an unauthorised person.
10. The voucher funds will be settled at the tills after the visit to Suntago, upon presentation of the Code.
11. When redeeming a Special Voucher, the holder is not entitled to receive change if the value of the Service is lower than the value of the Special Voucher.
12. If the value of the Service that the holder of a Special Voucher intends to use is higher than the value of the Special Voucher, the holder must pay the difference in cash or by payment card at a Suntago till.
13. A Special Voucher cannot be exchanged for cash.