Suntago Water World
ul. Nowy Świat 1, 96-300 Wręcza

„Global Parks Poland" Sp. z o. o.
ul. Fosa 41/11, 02-768 Warszawa

Kapitał zakładowy 1 000 000 PLN
Rejestr przedsiębiorców, Sąd Rejonowy
dla m.st. Warszawy, XIII Wydział Gospodarczy KRS

NIP 701-019-21-28
REGON 141926930
KRS 0000335329

TERMS AND CONDITIONS OF THE PROMOTION "10% OFF SPA TREATMENTS FOR SUNTAGO VILLAGE GUESTS"

1. GENERAL PROVISIONS

1.1. These terms and conditions (the "**Terms**") set out the rules and conditions of the promotion "10% off SPA treatments for Suntago Village guests" (the "**Promotion**"), run at Suntago Park Wodny (the "**Water Park**" or "**Suntago**").

1.2. The organiser of the Promotion is **"Global Parks Poland" spółka z ograniczoną odpowiedzialnością** (limited liability company) with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warsaw, entered in the register of entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division of the National Court Register, under KRS number 0000335329, NIP 7010192128, REGON 141926930, share capital of PLN 1,000,000 (the "**Organiser**").

1.3. The Promotion is addressed to guests of Suntago Village – a holiday cottage complex located in Świnice at ul. Żukowska (Mszczonów municipality) ("**Suntago Village**"), operated by **Moyome spółka z ograniczoną odpowiedzialnością** (limited liability company) with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warsaw, entered in the register of entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division of the National Court Register, under KRS number 0000745104, NIP 5272861463, REGON 381018973, share capital of PLN 505,000 (the "**Suntago Village Operator**").

1.4. The conditions of the Promotion are set out solely in the Terms, and any information about the Promotion contained in advertising materials is for information purposes only.

1.5. The Promotion cannot be combined with other promotions, offers, packages or discounts available at Suntago.

1.6. The Promotion is run exclusively on the Suntago premises, in the Wellness by Ziaja PRO zone (a zone available to persons over 16 years of age) (the "**SPA Zone**").

2. PROMOTION PERIOD

2.1. The Promotion is valid from 27.10.2026 **until further notice** (the "**Promotion Period**"). The Organiser will announce the end of the Promotion on the Suntago website at least 7 days in advance. The end of the Promotion does not affect discounts granted before the date on which it ends.

Suntago Water World
ul. Nowy Świat 1, 96-300 Wręcza

„Global Parks Poland" Sp. z o. o.
ul. Fosa 41/11, 02-768 Warszawa

Kapitał zakładowy 1 000 000 PLN
Rejestr przedsiębiorców, Sąd Rejonowy
dla m.st. Warszawy, XIII Wydział Gospodarczy KRS

NIP 701-019-21-28
REGON 141926930
KRS 0000335329

3. CONDITIONS OF PARTICIPATION

3.1. The Promotion is addressed to natural persons who are at least 18 years of age and are guests of Suntago Village, i.e. who hold a valid booking for a stay at Suntago Village covering the day on which the treatment is used (a "**Suntago Village Guest**" or "**Participant**"). The Promotion does not cover minors, including Suntago Village Guests aged 16–17, even if they use the SPA Zone.

3.2. To take advantage of the Promotion, a person must hold the status of a Suntago Village Guest on the day of the treatment.

3.3. The Organiser has the right to verify the status of a Suntago Village Guest on the basis of the booking for the stay or the wristband issued to the Participant, and the Participant's age on the basis of an identity document. If this status or age cannot be confirmed, the discount will not be granted.

3.4. Participation in the Promotion is voluntary.

4. SUBJECT OF THE PROMOTION

4.1. Under the Promotion, the Participant receives **a discount of 10% off the regular price** of all treatments in the current offer of the SPA Zone (the "**Treatments**").

4.2. The Promotion covers Treatments only. In particular, the Promotion does not cover admission tickets, products and cosmetics offered for sale, vouchers and gift cards, packages or other services that are not treatments offered by the SPA Zone.

4.3. The Promotion may be used only on site, at the SPA Zone reception – the 10% discount is applied to the Participant's wristband and taken into account when the Treatment is settled.

4.4. The Promotion does not cover Treatments booked or paid for online (including via the Suntago website). The discount is not applied to online bookings, and a Participant who has booked or paid for a Treatment online is not entitled to a refund of the price difference or to the discount being applied at a later date.

4.5. The Promotion does not require a promo code.

4.6. The Promotion does not limit the number of discounted Treatments per Participant.

4.7. The discount cannot be exchanged for cash, other services or a cash equivalent and cannot be transferred to third parties who are not Suntago Village Guests.

5. REFUNDS AND CHANGES

5.1. If a Treatment purchased under the Promotion is cancelled, in situations where a refund is permitted under the rules in force at Suntago, the refund is

Suntago Water World
ul. Nowy Świat 1, 96-300 Wręcza

„Global Parks Poland" Sp. z o. o.
ul. Fosa 41/11, 02-768 Warszawa

Kapitał zakładowy 1 000 000 PLN
Rejestr przedsiębiorców, Sąd Rejonowy
dla m.st. Warszawy, XIII Wydział Gospodarczy KRS

NIP 701-019-21-28
REGON 141926930
KRS 0000335329

made in the form of a value voucher for the amount actually paid for the Treatment (i.e. taking the discount into account).

5.2. The date of a Treatment may be changed in accordance with the rules in force in the SPA Zone, subject to availability.

6. RESERVATIONS AND EXCLUSIONS

6.1. The Promotion is valid only subject to the availability of Treatments and the opening hours of the SPA Zone.

6.2. The Organiser does not guarantee the availability of Treatment dates. Lack of available dates does not constitute grounds for claims against the Organiser.

7. COMPLAINTS

7.1. Any comments on the quality of services should preferably be reported immediately on site at the SPA Zone reception on the day the service is provided.

7.2. Any questions and complaints related to the Promotion should be submitted by e-mail to kontakt@parkofpoland.com.

7.3. Complaints will be considered within 14 days of receipt on the basis of the Terms. The response will be sent to the e-mail address from which the complaint was sent. If the Participant is required by the Organiser to supplement the complaint, the 14-day period runs from the date on which the Participant supplements the complaint.

8. FINAL PROVISIONS

8.1. The Terms are available on the Suntago website, at the Suntago ticket desks and at the SPA Zone reception.

8.2. The Organiser reserves the right to amend the Terms for important reasons. Amendments take effect on the date on which the amended Terms are published on the Suntago website and do not infringe rights acquired by Participants before the date of the amendments.

8.3. Participation in the Promotion constitutes acceptance of these Terms.

8.4. These Terms are effective from 27.10.2026.