



Suntago Water World
ul. Nowy Świat 1, 96-300 Wręcza

„Global Parks Poland” Sp. z o. o.
ul. Fosa 41/11, 02-768 Warszawa

Kapitał zakładowy 1 000 000 PLN
Rejestr przedsiębiorców, Sąd Rejonowy
dla m.st. Warszawy, XIII Wydział Gospodarczy KRS

NIP 701-019-21-28
REGON 141926930
KRS 0000335329

RULES OF THE “TROPICAL EVENINGS” OFFER

* As of 12.10.2026, the names of zones at Suntago have changed: Jamango to Jungle FUN and Relax to Tropical SPA 16+; accordingly, all references to the above zones (Jamango, Relax) in these Rules apply to the Jungle FUN and Tropical SPA 16+ zones.

1. GENERAL PROVISIONS

- 1.1. These rules (the “**Rules**”) set out the terms and conditions of the promotion at Suntago Water Park (the “**Water Park**” or “**Suntago**”) run under the name “**TROPICAL EVENINGS**” (the “**Promotion**”).
- 1.2. The organiser of the Promotion is “**Global Parks Poland**” **spółka z ograniczoną odpowiedzialnością (limited liability company)** with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warszawa, entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division of the National Court Register, under KRS number 0000335329, NIP (tax ID) 7010192128, REGON 141926930, with share capital of PLN 1,000,000 (the “**Organiser**”).
- 1.3. The terms of the Promotion are set out solely in the Rules, and any information about the Promotion contained in advertising materials is for information purposes only.

2. PROMOTION PERIOD

- 2.1. The Promotion starts on 1 January 2026 and runs until 30 December 2026 on all days of the week except Saturdays (the “**Promotion Period**”).
- 2.2. The Promotion applies on days when the Water Park is open.

3. CONDITIONS OF PARTICIPATION IN THE PROMOTION

- 3.1. Participants in the Promotion may be natural persons who have purchased a 2-hour ticket for a weekday (Monday to Friday) or a Sunday and start their visit on that day after 17:00 (the “**Participant**”).
- 3.2. By taking part in the Promotion, the Participant agrees to the terms of the Promotion set out in these Rules.
- 3.3. Participation in the Promotion is voluntary.

4. SUBJECT OF THE PROMOTION

- 4.1. The Promotion entitles each Participant who has purchased a 2-hour ticket for a weekday (Monday to Friday) or a Sunday and **starts their visit on that day after 17:00** to extend their stay at the Water Park until closing time on that day without having to pay a surcharge for exceeding the 2-hour stay.

5. RESERVATIONS AND EXCLUSIONS

- 5.1. The Promotion cannot be combined with other offers, discounts and promotions offered by the Organiser, unless the rules of a given promotion provide otherwise.
- 5.2. For the avoidance of doubt, the Promotion does not apply to persons using tickets purchased for organised groups who use the Water Park in accordance with the Rules for the Use of Suntago Water Park by Organised Groups, available at:
https://suntago.com/docs/Suntago_Regulamin_dla_grup_zorganizowanych_i_zalaczniki.pdf.

6. COMPLAINTS

- 6.1. Any questions and complaints relating to the Promotion should be submitted by e-mail to kontakt@parkofpoland.com.



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- 6.2. A complaint should be submitted within 14 days of the visit to the Water Park and contain data enabling the Participant to be identified (first name, surname, telephone number or e-mail address provided in the submission) and state the reasons and grounds for the complaint.
- 6.3. Complaints will be considered within 14 days of receipt on the basis of the Rules. The response will be sent to the e-mail address from which the complaint was sent. If the Organiser requests that the Participant supplement the complaint, the 14-day period runs from the date on which the Participant supplements it.
- 6.4. The Organiser’s decision on a complaint is final and not subject to appeal; this does not deprive the Participant of the right to pursue claims under the law.

7. FINAL PROVISIONS

- 7.1. These Rules are available at www.suntago.com/pl/regulaminy (the “Website”).
- 7.2. Other terms and conditions of the online sale of tickets and other information required by law are set out in the relevant rules available on the Website.
- 7.3. The Organiser is not liable for the unavailability of the Website if it is not the Organiser’s fault.