



Suntago Water World
ul. Nowy Świat 1, 96-300 Wręcza

„Global Parks Poland” Sp. z o. o.
ul. Fosa 41/11, 02-768 Warszawa

Kapitał zakładowy 1 000 000 PLN
Rejestr przedsiębiorców, Sąd Rejonowy
dla m.st. Warszawy, XIII Wydział Gospodarczy KRS

NIP 701-019-21-28
REGON 141926930
KRS 0000335329

RULES OF THE “Online Cheaper by PLN 10/30” PROMOTION

* as of 12.10.2026, the zones at Suntago have been renamed: Jamango to Jungle FUN and Relax to Tropical SPA 16+; accordingly, any references to the above zones (Jamango, Relax) in these Rules apply to the Jungle FUN and Tropical SPA 16+ zones

1. GENERAL PROVISIONS

- 1.1. These rules (the “Rules”) set out the terms and conditions of the promotional sale of entry tickets to Suntago Park Wodny (“Suntago”) and of certain services provided at Suntago, conducted under the name “Online Cheaper by PLN 10/30” (the “Promotion”).
- 1.2. The Organiser of the Promotion is „Global Parks Poland” spółka z ograniczoną odpowiedzialnością with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warszawa, entered in the register of entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division of the National Court Register under KRS number 0000335329, NIP 7010192128, REGON 141926930, share capital of PLN 1,000,000.00 (the “Organiser” or “Suntago”).
- 1.3. The terms of the Promotion are set out exclusively in the Rules, and any information about the Promotion contained in advertising materials is for information purposes only.
- 1.4. Tickets and services are sold under the Promotion in accordance with the relevant Suntago rules, in particular the Rules for the Online Sale of Entry Tickets available on the Organiser’s website parkofpoland.com (the “Website”), subject to any different provisions of these Rules. In particular, tickets and services purchased under the Promotion are subject to the modified provisions of Chapter VII points 1 and 2 of the Rules for the Online Sale of Entry Tickets concerning changes to the date of the visit to Suntago, the type of Suntago entry ticket and the scope of entitlements, as described in detail below.

2. TERMS OF PARTICIPATION IN THE PROMOTION

- 2.1. A participant in the Promotion may be a natural person with full legal capacity, or a person with limited legal capacity acting with the consent of their legal guardian, who purchases a ticket or service via the Website (the “Participant”).
- 2.2. By taking part in the Promotion, the Participant accepts the terms of the Promotion set out in these Rules.
- 2.3. Each Participant who purchases a ticket on the Website on the terms and conditions set out in the Rules will receive the applicable discount, unless they enter another discount code or use another available promotion.

- 2.4. Tickets and services may be purchased under the Promotion only via the Website, i.e. the Organiser’s website. The Promotion does not apply to tickets or services sold at the Suntago ticket desks or in any other way.
- 2.5. To take advantage of the Promotion, after selecting a ticket on the Website and adding it to the basket, the lower price will be calculated automatically for each ticket as follows:
- 2.5.1. when the ticket is purchased between 1 and 13 days before the planned visit – PLN 10 off each ticket purchased; and/or
- 2.5.2. when the ticket is purchased more than 14 days before the planned visit – PLN 30 off each ticket purchased,
- after accepting the required rules and completing the order.
- 2.6. Tickets for children up to 90 cm tall are excluded from the Promotion.

3. SUBJECT AND DURATION OF THE PROMOTION

- 3.1. The Promotion is valid from 2 January 2026 to 31 December 2026 (the “Promotion Period”).
- 3.2. The Promotion allows the Participant to purchase tickets during the Promotion Period with a discount calculated automatically on the terms set out in the Promotion.
- 3.3. The Promotion does not apply to tickets purchased for the same day on which the order is placed.

4. KEY TERMS

- 4.1. When making a purchase under the Promotion, the Participant must select the day within the Promotion Period on which the entry ticket will be valid. The entry day may be changed later, but this will require an additional payment on the terms set out below:
- 4.1.1. in order to effectively change: (i) the date on which the ticket or service is to be used, or (ii) the type of ticket, the Participant must in each case pay the difference between the price of the Suntago entry ticket according to the price list in force on the day of the change (if it does not concern promotional dates) and the price of the Suntago entry ticket purchased under the Promotion; and
- 4.1.2. in order to effectively make the change, the Participant must pay an additional administrative fee in the amount stated in the price list in force on the day of the change.
- 4.2. For the avoidance of doubt, changing the date of use of a Suntago entry ticket within the Promotion Period to a day other than those covered by the promotion requires an additional payment on the terms set out in these Rules.
- 4.3. In accordance with Chapter VII point 3 of the Rules for the Online Sale of Entry Tickets available on the Website and Article 38(12) of the Polish Consumer Rights Act of 30

May 2014 (Journal of Laws of 2014, item 827, as amended), the Organiser informs that, with regard to Suntago entry tickets purchased via the Website entitling the holder to use them on a contractually specified date, the consumer does not have the right to withdraw from a contract concluded in this way.

5. OTHER RESERVATIONS AND EXCLUSIONS

- 5.1. Purchasing tickets for the purpose of resale is prohibited.
- 5.2. The Promotion does not apply to Suntago Bus tickets, accommodation at Suntago Village or any other services offered at Suntago that are not expressly listed in the Rules.
- 5.3. The Promotion does not cover purchases of tickets or services by organised groups.
- 5.4. Tickets and services cannot be exchanged for cash and do not entitle the holder to any services at Suntago other than those specified in the Rules.
- 5.5. The Promotion may be combined with selected promotions called Ladies Night and Tropical Nights.
- 5.6. The Organiser reserves the right to refuse entry to Suntago to a person who has breached the Rules, or to refuse to provide services on the basis of tickets or services purchased in breach of these Rules.

6. COMPLAINTS

- 6.1. Any questions and complaints relating to the Promotion should be sent by e-mail to kontakt@parkofpoland.com.
- 6.2. A complaint should contain data enabling the Participant to be identified (name, surname, telephone number or e-mail address provided in the submission) and state the reasons and grounds for the complaint.
- 6.3. Complaints will be considered within 14 days of receipt on the basis of the Rules. The response will be sent to the e-mail address from which the complaint was sent. If the Participant is required by the Organiser to supplement the complaint, the 14-day period runs from the date on which the Participant supplements the complaint.
- 6.4. The Organiser's decision on the complaint is final and not subject to appeal, which does not deprive the Participant of the right to pursue claims under the law.

7. FINAL PROVISIONS

- 7.1. These Rules are available at parkofpoland.com.
- 7.2. The other terms of the online sale of tickets and services and other information required by law, including the rules for submitting complaints, are set out in the relevant rules



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available on the Website, in particular the Rules for the Online Sale of Entry Tickets and the Suntago Annual Pass Rules.

- 7.3. Each Participant is obliged to read and accept the Rules while placing an order covered by the Promotion. Failure to accept the Rules means that the Promotion cannot be used.
- 7.4. The Organiser is not liable for the Participant's lack of knowledge of the Rules.
- 7.5. Before starting a visit to Suntago and using services at Suntago, the Participant is obliged to read and accept the General Rules of Suntago Water Park available at the Suntago ticket desks and at <https://parkofpoland.com/pl/regulaminy>. Any person entering Suntago is obliged to comply with those rules during their stay at Suntago.
- 7.6. In special cases, including when the security or stability of the Website is at risk, the Organiser has the right to temporarily suspend or limit the Promotion, without prior notice to Participants, and to carry out work to restore the security and stability of the Website. The Organiser will inform about any difficulties in using the Website to purchase Tickets and Services under the Promotion by posting an appropriate notice on the Website.
- 7.7. The Organiser is not liable for the unavailability of the Website that is not its fault.