



Suntago Water World
ul. Nowy Świat 1, 96-300 Węrcza

„Global Parks Poland” Sp. z o. o.
ul. Fosa 41/11, 02-768 Warszawa

Kapitał zakładowy 1 000 000 PLN
Rejestr przedsiębiorców, Sąd Rejonowy
dla m.st. Warszawy, XIII Wydział Gospodarczy KRS

NIP 701-019-21-28
REGON 141926930
KRS 0000335329

* As of 12.10.2026, the names of zones at Suntago have changed: Jamango to Jungle FUN and Relax to Tropical SPA 16+; accordingly, all references to the above zones (Jamango, Relax) in these Rules apply to the Jungle FUN and Tropical SPA 16+ zones.

RULES OF THE PROMOTION ORGANISED BY MARTES SPORT FOR M-CLUB PROGRAMME MEMBERS

1. GENERAL PROVISIONS

- 1.1. These rules (the **“Rules”**) set out the terms and conditions of the promotion organised by Martes Sport for users of the M-CLUB programme at Suntago Water Park (the **“Water Park”** or **“Suntago”**) (the **“Promotion”**).
- 1.2. The organiser of the Promotion and provider of the service is **“Global Parks Poland” spółka z ograniczoną odpowiedzialnością (limited liability company)** with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warszawa, entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division of the National Court Register, under KRS number 0000335329, NIP (tax ID) 7010192128, REGON 141926930, with share capital of PLN 1,000,000 (the **“Organiser”**).
- 1.3. The Partner of the Promotion is MARTES SPORT spółka z ograniczoną odpowiedzialnością (limited liability company) with its registered office in Bielsko-Biała (ul. Malowany Dworek 115, 43-300 Bielsko-Biała), entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court in Bielsko-Biała, 8th Commercial Division of the National Court Register, under KRS number 000077249, NIP (tax ID) 5471791682, REGON 07090684, with share capital of PLN 33,500 (the **“Partner”**).
- 1.4. The terms of the Promotion are set out solely in the Rules, and any information about the Promotion contained in advertising materials is for information purposes only. In the event of any discrepancy between the content of the materials referred to in the preceding sentence and the content of the Rules, the content of the Rules shall prevail. However, such materials may not be misleading as to the essential terms of the Promotion.
- 1.5. The Promotion cannot be combined with other promotions, offers or discounts available at Suntago.

2. CONDITIONS OF PARTICIPATION IN THE PROMOTION

- 2.1. A participant in the Promotion may be a natural person who is a consumer within the meaning of Article 22(1) of the Act of 23 April 1964 – Civil Code (Journal of Laws of 1964, No. 16, item 93, as amended), who has the relevant Partner application, i.e. the Martes Sport application, and is a member of the M-CLUB Programme (the **“Application”**), who additionally receives, via the Partner’s relevant communication tools, the opportunity to obtain discount codes in

electronic form (the “**Promo Code**”) and who meets the conditions of the Promotion described in these Rules (the “**Participant**”).

- 2.2. The rules for qualifying Participants to receive Promo Codes and the number of Promo Codes that may be obtained by a Participant are determined solely by the Partner. The Organiser is not responsible for the qualification rules or the number of Promo Codes determined by the Partner. This does not exclude or limit the Organiser’s liability arising from mandatory provisions of law, including consumer protection laws.
- 2.3. Before taking part in the Promotion, each Participant should read the Rules.
- 2.4. Participation in the Promotion is voluntary.

3. PROMOTION PERIOD

- 3.1. **The Promotion is valid from 2 September 2026 to 31 December 2026 (the “Promotion Period”).**
- 3.2. The rules for obtaining Promo Codes are determined by the Partner, who provides information about them in, among other places, the Application.
- 3.3. **A Promo Code will be active from the day it is obtained until the date specified in the Application (the “Code Validity Period”).**
- 3.4. A Promo Code may be used on the Website only during the Code Validity Period.
- 3.5. A Promo Code may only be used to make purchases on the Website during the Code Validity Period. Admission tickets purchased using a Promo Code entitle the holder to enter the Water Park only on a date falling within the Promotion Period, i.e. until 31 December 2026.
- 3.6. After the Code Validity Period, the Promo Code expires and can no longer be used.
- 3.7. A Promo Code does not entitle the holder to services or discounts on dates other than those indicated above.
- 3.8. If a Promo Code is entered but the transaction is not completed, the Promo Code will be blocked for 60 minutes. It can only be used again after this time has elapsed.

4. SUBJECT OF THE PROMOTION

- 4.1. The Promotion entitles each eligible Participant to a one-time use of a Promo Code granting a discount of 20% (in words: twenty per cent) on the purchase of admission tickets to the Water Park on the Website, under the terms set out in these Rules.
- 4.2. For the purposes of these Rules, the Website means the website available at parkofpoland.com (the “**Website**”). A Promo Code may only be used on the Website and may not be used at the Water Park ticket offices, at the points of sale located in the Water Park lobby or in any other sales channel.
- 4.3. The discount referred to in point 4.1 applies only to admission tickets to the Water Park granting entry to the following zones: Jamango, Relax 16+ and Saunaria 16+.

- 4.4. The discount does not apply in particular to: accommodation at Suntago Village, bus tickets, cabins (cabanass), packages or other additional products and services available on the Website.
- 4.5. The discount is applied to a maximum of 6 (six) admission tickets per order (basket). If more admission tickets are placed in the basket, the discount will be applied to the 6 (six) highest-priced tickets.
- 4.6. To use a Promo Code, enter it in the appropriate field on the Website during the purchase process and click “Apply”. The discount reduces the price of the relevant admission tickets in the basket.
- 4.7. A Promo Code is a single-use code and is assigned to one Participant (one Promo Code per Application user). Once a Promo Code has been used, it cannot be used again.
- 4.8. The discount cannot be combined with other discounts, offers and promotions available on the Website, including in particular the “Online taniej” (Cheaper Online) offer.

5. RESERVATIONS AND EXCLUSIONS

- 5.1. The Participant is solely responsible for correctly entering the Promo Code in the appropriate field on the Website before completing the transaction. If a purchase is completed without entering the Promo Code, the discount will not be applied and the Promo Code cannot be applied to an order that has already been placed.
- 5.2. The Promotion does not cover tickets for organised groups, conferences or events.
- 5.3. The Participant should not pass the Promo Code on to another person, as loss of the Promo Code or its use by another person will mean that the Participant is unable to redeem it.
- 5.4. A Promo Code may be used only once. If the Participant decides to make a purchase using a Promo Code, it will not be possible to use that Promo Code again for another order.
- 5.5. Promo Codes may not be resold.
- 5.6. A Promo Code cannot be exchanged for cash. This provision does not limit the Participant’s rights arising from mandatory provisions of law.
- 5.7. The Promotion cannot be combined with other offers, discounts and promotions offered by the Organiser, unless the rules of a given promotion provide otherwise.
- 5.8. For tickets purchased on the Website using a Promo Code, changing the date of validity of the ticket or the type of ticket (including the zones covered), or a refund in the form of a monetary voucher, is possible under the terms set out in Chapter 7 of the Rules for the Online Sale of Admission Tickets and Services. In such a case, the Participant may be required to pay the difference between the price of the originally purchased ticket and the price of a ticket for another day or a ticket

granting entry to other zones, taking into account any handling fees specified in that chapter.

- 5.9. The Organiser reserves the right to refuse entry to the Water Park to any person who has breached the Rules.

6. COMPLAINTS

- 6.1. Any questions and complaints relating to the Promotion may be submitted electronically to kontakt@parkofpoland.com or in writing to the Organiser's address indicated in point 1.2 of the Rules.
- 6.2. A complaint should contain data enabling the Participant to be identified (first name, surname, telephone number or e-mail address provided in the submission) and state the reasons and grounds for the complaint.
- 6.3. Complaints will be considered within 14 days of receipt on the basis of the Rules. The response will be sent to the e-mail address from which the complaint was sent. If the Organiser requests that the Participant supplement the complaint, the 14-day period runs from the date on which the Participant supplements it. Rejection of a complaint does not exclude the Participant's right to pursue claims under general rules.

7. FINAL PROVISIONS

- 7.1. These Rules are available at www.parkofpoland.com/pl/regulaminy.
- 7.2. Other terms and conditions of the online sale of tickets and other information required by law are set out in the relevant rules available on the Website.
- 7.3. The Organiser reserves the right to amend the Rules only for an important reason, understood as a change in generally applicable laws affecting the rules for conducting the Promotion or the need to change the manner of conducting the Promotion for technical or technological reasons. An amendment to the Rules may not worsen the legal situation of Participants or infringe rights acquired by Participants before the amendment was made.
- 7.4. If the Rules are amended, the Organiser will promptly make the consolidated text of the Rules available by publishing it at www.parkofpoland.com/pl/regulaminy.