



Suntago Water World
ul. Nowy Świat 1, 96-300 Wręcza

„Global Parks Poland” Sp. z o. o.
ul. Fosa 41/11, 02-768 Warszawa

Kapitał zakładowy 1 000 000 PLN
Rejestr przedsiębiorców, Sąd Rejonowy
dla m.st. Warszawy, XIII Wydział Gospodarczy KRS

NIP 701-019-21-28
REGON 141926930
KRS 0000335329

* As of 12.10.2026, the names of zones at Suntago have changed: Jamango to Jungle FUN and Relax to Tropical SPA 16+; accordingly, all references to the above zones (Jamango, Relax) in these Rules apply to the Jungle FUN and Tropical SPA 16+ zones.

RULES OF THE PROMOTION ORGANISED BY T-MOBILE FOR MAGENTA MOMENTS PROGRAMME MEMBERS

1. GENERAL PROVISIONS

- 1.1. These rules (the “**Rules**”) set out the terms and conditions of the promotion organised by T-Mobile for members of the Magenta Moments programme at Suntago Water Park (the “**Water Park**” or “**Suntago**”) (the “**Promotion**”).
- 1.2. The organiser of the Promotion and provider of the service is “**Global Parks Poland**” spółka z ograniczoną odpowiedzialnością (limited liability company) with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warszawa, entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division of the National Court Register, under KRS number 0000335329, NIP (tax ID) 7010192128, REGON 141926930, with share capital of PLN 1,000,000 (the “**Provider**”).
- 1.3. The Partner of the Promotion is T-MOBILE POLSKA SPÓŁKA AKCYJNA (joint-stock company) with its registered office in Warsaw (ul. Marynarska 12, 02-674 Warszawa), entered in the Register of Entrepreneurs maintained by the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division, under KRS number 0000391193, NIP (tax ID): 5261040567, REGON: 01141729500000, with share capital of PLN 711,210,000 (the “**Partner**”).
- 1.4. The terms of the Promotion are set out solely in the Rules, and any information about the Promotion contained in advertising materials is for information purposes only.
- 1.5. The Promotion cannot be combined with other promotions, offers or discounts available at Suntago.

2. CONDITIONS OF PARTICIPATION IN THE PROMOTION

- 2.1. A participant in the Promotion may be a natural person who is a consumer within the meaning of Article 21(1) of the Act of 23 April 1964 – Civil Code (Journal of Laws of 1964, No. 16, item 93, as amended), **who has the relevant Partner application, i.e. the Mój T-Mobile application, and is a member of the Magenta Moments Programme (the “Application”)**, who additionally receives, via the Partner’s relevant communication tools, the opportunity to obtain discount codes in electronic form (the “**Promo Code**”) and who meets the conditions of the Promotion described in these Rules (the “**Participant**”).

- 2.2. The rules for qualifying Participants to receive Promo Codes and the number of Promo Codes that may be obtained by a Participant are determined solely by the Partner, and the Organiser accepts no responsibility in this respect.
- 2.3. By taking part in the Promotion, the Participant agrees to the terms of the Promotion set out in these Rules.
- 2.4. Participation in the Promotion is voluntary.

3. PROMOTION PERIOD

- 3.1. **The Promotion is valid from 23 December 2025 to 22 December 2026 (the “Promotion Period”).**
- 3.2. The rules for obtaining Promo Codes are determined by the Partner, who provides information about them in, among other places, the Application.
- 3.3. **A Promo Code will be active from the day it is obtained until the date specified in the offer description in the Application (the “Code Validity Period”).**
- 3.4. A Promo Code may be used at the Water Park or on the Website only during the Code Validity Period.
- 3.5. A Promo Code may only be used to make purchases on the Website during the Code Validity Period. Services purchased using the Code may be used by the Participant on any date indicated during purchase and booking, including after the Code Validity Period has ended.
- 3.6. After the Code Validity Period, the Promo Code expires and can no longer be used.
- 3.7. A Promo Code does not entitle the holder to services or discounts on dates other than those indicated above.
- 3.8. If a Promo Code is entered but the transaction is not completed, the Promo Code will be blocked for 60 minutes. It can only be used again after this time has elapsed.

4. SUBJECT OF THE PROMOTION

- 4.1. The Promotion entitles each eligible Participant to use a Promo Code, depending on the designation indicated in the Application:
 - 4.1.1. **“Promo Code – Fast Track”** – use of the Fast Track service at the Water Park
 - 4.1.2. **“Promo Code – PLN 20 Voucher”** – use of a monetary voucher worth PLN 20
- 4.2. **Use of the Promo Code – Fast Track:**
 - 4.2.1. the possibility of entering the Water Park through a dedicated and appropriately marked entrance for holders of the Application and the Fast Track Promo Code,
 - 4.2.2. Fast Track may be used upon presentation of the Application and the Fast Track Promo Code at the ticket desk. If a Guest uses the Fast Track service

but fails to present the Application or the Fast Track Promo Code at the ticket desk, the Guest will be asked to go to another ticket desk and rejoin the regular queue.

- 4.2.3. Presentation of the Application means showing a phone with the Application actively installed; screenshots, copies and printouts are therefore not accepted.
- 4.3. Water Park staff have the right to verify possession of the Promo Code and the Application for the purpose of using the Promo Code – Fast Track.
- 4.4. The Organiser reserves the right to grant priority entry to the Water Park to other guests under other promotions/loyalty programmes; this will take place via separate passageways leading to a different ticket desk than the Fast Track passageway.
- 4.5. **The Promo Code – PLN 20 Voucher may be used during the Code Validity Period in one of the following ways:**
 - 4.5.1. online at parkofpoland.com (the “**Website**”) towards the purchase of any products and services available on the Website, except accommodation at Suntago Village,
 - 4.5.2. at the points of sale located in the Water Park lobby,
 - 4.5.3. at the Water Park ticket desks upon entry, if the ticket is purchased in person at a Water Park ticket desk, and
 - 4.5.4. when settling the wristband upon leaving the Water Park.
- 4.6. **During the Code Validity Period, the Promo Code – PLN 20 Voucher allows a one-time reduction of PLN 20 on one of the following:**
 - 4.6.1. the value of the entire basket on the Website (after entering the Promo Code in the appropriate field on the Website during the purchase process and clicking “Apply”),
 - 4.6.2. the price of items purchased at the points of sale located in the Water Park lobby (upon presentation of the Promo Code in the Application),
 - 4.6.3. the price of an admission ticket to the Water Park, if the code is used at a Water Park ticket desk upon entry (upon presentation of the Promo Code in the Application),
 - 4.6.4. the value of the outstanding bill to be settled when leaving the Water Park and settling the assigned wristband (upon presentation of the Promo Code in the Application).
- 4.7. For the avoidance of doubt, **the Promo Code – PLN 20 Voucher is a single-use code. Any use of the code prevents any other use of the Promo Code.** For example: using the code upon entry to the Water Park to reduce the ticket price makes it impossible to reduce the wristband bill when leaving the Water Park.
- 4.8. The Promo Code – PLN 20 Voucher may be used upon presentation of the Application and the Promo Code – PLN 20 Voucher at the ticket desk.

- 4.9. Presentation of the Application means showing a phone with the Application actively installed; screenshots, copies and printouts are therefore not accepted.
- 4.10. Once the Participant has left the Water Park and the wristband has been settled, it is not possible to go back and reduce the bill using the Promo Code – PLN 20 Voucher.
- 4.11. If the full amount of PLN 20 is not used, the remaining amount of the Promo Code – PLN 20 Voucher may be used during subsequent visits, but only within the Code Validity Period.

5. RESERVATIONS AND EXCLUSIONS

- 5.1. The Participant is solely responsible for presenting the Promo Code at the appropriate point during the visit to the Water Park (including, in particular, before the visit is settled); accordingly, Water Park staff are not obliged to check on each occasion whether the Participant holds such a Promo Code.
- 5.2. The Promotion does not cover tickets for organised groups, conferences or events.
- 5.3. The Participant should not pass the Promo Code on to another person, as loss of the Promo Code or its use by another person will mean that the Participant is unable to redeem it.
- 5.4. A Promo Code may be used only once. If the Participant decides to make a purchase using the Promo Code – PLN 20 Voucher, it will not be possible to use that Promo Code again for another order.
- 5.5. Promo Codes may not be resold.
- 5.6. A Promo Code cannot be exchanged for cash.
- 5.7. The Promotion cannot be combined with other offers, discounts and promotions offered by the Organiser, unless the rules of a given promotion provide otherwise.
- 5.8. **For tickets purchased on the Website using the Promo Code – PLN 20 Voucher, changing the date of validity of the ticket or the type of ticket (including the zones covered) is possible under the terms set out in Chapter VII of the Rules for the Online Sale of Tickets. In such a case, the Participant may be required to pay the difference between the price of the originally purchased ticket and the price of a ticket for another day or a ticket granting entry to other zones, taking into account any handling fees specified in that chapter.**
- 5.9. The Organiser reserves the right to refuse entry to the Water Park to any person who has breached the Rules.

6. COMPLAINTS

- 6.1. Any questions and complaints relating to the Promotion should be submitted by e-mail to kontakt@parkofpoland.com.



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- 6.2. A complaint should contain data enabling the Participant to be identified (first name, surname, telephone number or e-mail address provided in the submission) and state the reasons and grounds for the complaint.
- 6.3. Complaints will be considered within 14 days of receipt on the basis of the Rules. The response will be sent to the e-mail address from which the complaint was sent. If the Organiser requests that the Participant supplement the complaint, the 14-day period runs from the date on which the Participant supplements it.

7. FINAL PROVISIONS

- 7.1. These Rules are available at www.suntago.com/pl/regulaminy.
- 7.2. Other terms and conditions of the online sale of tickets and other information required by law are set out in the relevant rules available on the Website.