Suntago Water World
ul. Nowy Świat 1, 96-300 Wręcza

„Global Parks Poland" Sp. z o. o.
ul. Fosa 41/11, 02-768 Warszawa

Kapitał zakładowy 1 000 000 PLN
Rejestr przedsiębiorców, Sąd Rejonowy
dla m.st. Warszawy, XIII Wydział Gospodarczy KRS

NIP 701-019-21-28
REGON 141926930
KRS 0000335329

TERMS AND CONDITIONS OF THE BLACK FRIDAY SKYCASH PROMOTION AT SUNTAGO

GENERAL PROVISIONS

1.1. These terms and conditions (the "**Terms**") set out the rules and conditions of the promotional sale of admission tickets to Suntago Water Park ("**Suntago**") conducted under the name **"Black Friday SkyCash"** (the "**Promotion**").

1.2. The Organiser of the Promotion is **Global Parks Poland spółka z ograniczoną odpowiedzialnością (limited liability company)** with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warsaw, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division of the National Court Register, under KRS number 0000335329, NIP (tax ID) 7010192128, REGON 141926930, share capital of PLN 1,000,000 (the "**Organiser**").

1.3. The Partner of the Promotion is **SkyCash Poland S.A.** with its registered office in Warsaw, address: ul. Prosta 68 (00-838 Warsaw), entered in the Register of Entrepreneurs of the National Court Register under KRS number 0000315361, NIP (tax ID) 9571005969, REGON 22067719800000 (the "**Partner**"), the operator of the SkyCash mobile application (the "**SkyCash App**"). In the SkyCash App, the Partner makes available to Participants two types of discount codes, differing in the amount of the discount, entitling them to take part in the Promotion (a "**Code**") on the terms described in sections 2 and 3 of these Terms.

1.4. The rules and conditions for obtaining a Code in the SkyCash App, including the group of persons eligible to receive it, are determined solely by the Partner in the terms and materials made available in the SkyCash App. The Organiser is not a party to the agreement between the Partner and the user of the SkyCash App and is not responsible for the process of making Codes available by the Partner.

1.5. The conditions of the Promotion are set out solely in these Terms, and any information about the Promotion contained in the advertising materials of the Organiser or the Partner is for information purposes only.

1.6. Admission tickets are sold under the Promotion in accordance with the applicable Suntago terms and conditions, in particular the Terms and Conditions of Online Sale of Admission Tickets available on the Organiser's website: www.suntago.com (the "**Website**"), subject to any different provisions of these Terms. In particular, tickets purchased under the Promotion are subject to the modified provisions of Chapter VII items 1 and 2 of the Terms and Conditions of Online Sale of Admission Tickets concerning changes to the date of the visit to Suntago, the type of Suntago admission ticket and the scope of entitlements, as described in detail in section 4.3 of these Terms below.

CONDITIONS OF PARTICIPATION IN THE PROMOTION

2.1. A participant in the Promotion may be a natural person with full legal capacity, or a person with limited legal capacity acting with the consent of their legal guardian, who has obtained a Code in the SkyCash App and purchases an admission ticket via the Website (a "**Participant**").

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2.2. By taking part in the Promotion, the Participant accepts the conditions of the Promotion set out in these Terms.

2.3. Participation in the Promotion is voluntary, and the Promotion is carried out in the territory of the Republic of Poland.

2.4. Admission tickets may be purchased under the Promotion **only via the Website**. The Promotion does not apply to tickets sold at Suntago ticket desks, to services sold in the SkyCash App or by any other means. The Code cannot be redeemed at Suntago ticket desks.

2.5. To take advantage of the Promotion, after selecting admission tickets and adding them to the basket on the Website, enter the Code received in the SkyCash App in the "I have a discount code" field, then confirm it and make sure the discount has been applied, accept the required terms and conditions and complete the order.

SUBJECT OF THE PROMOTION

3.1. The Promotion applies solely to the possibility for the Participant to purchase, during the Validity Period (as defined in section 4.1 below), an admission ticket to Suntago for a specific day in the period until 31 December 2026 **at a discount of 40% for a User without an active Comfort+ subscription or 50% for a User with an active Comfort+ subscription, off the regular price in the current price list**, depending on the Code made available to the Participant in the SkyCash App. Which Code, and with what discount, is made available to the Participant is decided solely by the Partner, on terms determined by the Partner.

3.2. The Promotion also applies to tickets purchased during the Validity Period for the same day on which the order is placed (e.g. on 28 November 2026 you can buy a ticket for 28 November 2026 and visit the Water Park on the same day).

3.3. <u>The Promotion does not cover the use of Cabana beds, SPA treatments, Suntago annual passes, accommodation services in Suntago Village, vouchers, Suntago Bus tickets, Senior and Family packages, or any other products and services offered at Suntago or Suntago Village other than admission tickets to Suntago.</u>

VALIDITY PERIOD OF THE PROMOTION AND KEY CONDITIONS

4.1. The Promotion (the possibility of making a purchase using a Code) is valid from **25 November 2026 at 20:00** until **2 December 2026 at 23:59:59** (the "**Validity Period**"). After the end of the Validity Period, the Code expires, regardless of any dates indicated in the SkyCash App.

4.2. When making a purchase under the Promotion, the Participant must select the day for which the admission ticket will be valid, exclusively from the period until 31 December 2026. A later **change of the admission date is possible but will require an additional payment** on the terms set out in section 4.3.

4.3. After purchasing an admission ticket to Suntago, the Participant may change the date of its use or the type of ticket on the terms described in Chapter VII items 1 and 2 of the Terms and Conditions of Online Sale of Admission Tickets, subject to the following:

4.3.1. in order to effectively change (i) the date of use of the ticket or (ii) the type of ticket, in **every case** the Participant must pay **an additional amount equal to the difference** between the

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price of the Suntago admission ticket according to the price list in force on the date of the change and the price of the Suntago admission ticket purchased under the Promotion; and

4.3.2. in order to effectively make the change, the Participant must pay **an additional fee in accordance with the PLN price list** to cover operating and administrative costs.

4.4. For the avoidance of doubt, changing the date of use of a Suntago admission ticket to another day, including a day in the period until 31 December 2026, also requires an additional payment on the terms set out in section 4.3.

4.5. After purchasing an admission ticket to Suntago, the Participant may return the ticket, in which case the Organiser will refund the amount in the form of a monetary voucher entitling the holder to cashless purchase of products or services offered at Suntago (valid for 12 months, to be used online and at Suntago ticket desks), subject to an additional fee in accordance with the PLN price list to cover operating and administrative costs. The change referred to above may be made until 20:00 on the day preceding the visit to Suntago.

4.6. In accordance with Chapter VII item 3 of the Terms and Conditions of Online Sale of Admission Tickets available on the Website and Article 38(12) of the Polish Consumer Rights Act of 30 May 2014 (Journal of Laws 2014, item 827, as amended), the Organiser informs that, with respect to a Suntago admission ticket purchased via the Website and entitling the holder to use it on a contractually specified date, the consumer does not have the right to withdraw from a contract concluded in this way.

OTHER RESERVATIONS AND EXCLUSIONS

5.1. Under the Promotion, one Participant may buy a maximum of 16 admission tickets to Suntago in a single transaction. Purchasing tickets for the purpose of resale is prohibited.

5.2. In a single transaction, admission tickets to Suntago may be purchased only for the same day or for consecutive days (e.g. Monday and Tuesday). Purchasing tickets for non-consecutive dates (e.g. 1 and 20 December) requires separate transactions.

5.3. In a single transaction, all admission tickets for persons aged over 16 may relate only to the same Suntago zone. A Participant who wishes to buy tickets for such persons to different zones should make the purchases in separate transactions. In the same transaction, tickets for persons under 16 to the Jungle Fun zone may also be purchased.

5.4. **The Promotion applies solely to admission tickets to Suntago. The Promotion does not apply to Suntago Bus tickets, Senior and Family packages, Cabana bed services, SPA treatments, Suntago annual passes, accommodation services in Suntago Village or any other services offered at Suntago that are not expressly listed in these Terms.**

5.5. The Promotion does not cover ticket purchases by organised groups.

5.6. Tickets purchased under the Promotion may not be resold. Reselling Codes or making them available for profit is also prohibited.

5.7. Tickets cannot be exchanged for cash and do not entitle the holder to any services at Suntago other than those specified in these Terms.

5.8. **The Promotion cannot be combined with other offers, discounts and promotions offered by the Organiser, including the Black Weekend promotion at Suntago, the Family package, the**

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Senior package and the "Online Taniej" (Cheaper Online) Promotion. Only one discount code may be used per transaction.

5.9. The Organiser reserves the right to refuse admission to Suntago to a person who has breached these Terms, or to refuse to provide services on the basis of tickets purchased in breach of these Terms.

COMPLAINTS

6.1. Any questions and complaints relating to the Promotion, including the redemption of the Code on the Website and the purchased admission tickets, should be submitted by e-mail to kontakt@parkofpoland.com.

6.2. A complaint should contain details enabling the Participant to be identified (first name, surname, telephone number or the e-mail address provided in the submission) and state the reasons and grounds for the complaint.

6.3. Complaints will be considered within 14 days of receipt, on the basis of these Terms. The response will be sent to the e-mail address from which the complaint was submitted. If the Participant is required by the Organiser to supplement the complaint, the 14-day period runs from the date on which the Participant supplements the complaint.

6.4. Complaints concerning obtaining a Code, the operation of the SkyCash App or the conditions on which the Partner makes Codes available should be submitted directly to the Partner, on the terms set out in the Partner's terms and conditions available in the SkyCash App.

FINAL PROVISIONS

7.1. These Terms are available at www.suntago.com.

7.2. Other conditions of online ticket sales and other information required by law, including the complaints procedure, are set out in the relevant terms and conditions available on the Website, in particular the Terms and Conditions of Online Sale of Admission Tickets.

7.3. Each Participant is obliged to read these Terms when placing an order covered by the Promotion and to accept them. Failure to accept the Terms means that the Promotion cannot be used.

7.4. The Organiser accepts no liability arising from the Participant's lack of familiarity with these Terms.

7.5. Before starting a visit to Suntago, the Participant is obliged to read and accept the General Terms and Conditions of Suntago Water Park, available at the Suntago ticket desks and at www.suntago.com/regulaminy. Any person entering the Suntago premises is obliged to comply with those terms and conditions during their stay at Suntago.